

**What To Do When Your**

! "#\$%&' \$( ) \* + , - . ! # ! \$ # % \$ "

&

/ \$ , 0 + & 1 " - % 0 . & & ' ( ) \* + , + & ' - . " / + 0 1 " 2 3 4 5 ' 6 - ( 1 " 7 8 " 9 + 8 ) " 4 . " ) ' - " : ( 4 ; " < " & 1 4 ) - . " : ( ) - 1 4 ( ; 8 " = 5 5 + > ? ( . @ 4 . 6 " ) ' - " A ( . - ; " , 4 8 5 0 8 8 4 + . " + . " 2 0 ? ? ; @ " B ' ( 4 . " C 4 8 D " : ( . ( 6 - > - . ) "

&

2 ( - 3 4 + . & E - F F 1 - @ " B G " H 1 4 6 ' ) I " J 8 K G " " 2 ( L ) + . " M " 2 ) 0 > ? I " 9 9 B " " % N O " P 1 ( . 4 ) - " C 0 . " , 1 4 Q - I " 2 0 4 ) - " \$ 0 0 " " 9 ( . 5 ( 8 ) - 1 I " A = " ! R S O ! " " T 5 U V 8 ( L ) + . 8 ) 0 > ? 6 5 + > ""

&

5 0 ) ) " 4 # & 1 " - % 0 . & & ' ( ) \* + , + & ' - . " / + 0 1 " 2 3 4 5 ' 6 - ( 1 " 7 8 " 9 + 8 ) " 4 . " ) ' - " : ( 4 ; " < " ( " A ( . - ; " , 4 8 5 0 8 8 4 + . " + . " 2 0 ? ? ; @ " B ' ( 4 . " C 4 8 D " : ( . ( 6 - > - . ) ) &

&

/ + 0 ) 0 # - 0 6 & 7 8 . &

E + 8 - ? " W - ; ; - . U 1 ( . X I " A J " A 2 A I " 2 - . 4 + 1 " B + . 8 0 ; ) ( . ) ( ) " B ( ? 4 ) ( ; " A 1 + T - 5 ) : ( . ( 6 - > - . ) I " 7 . 5 6 & E - F F 1 - @ " B G " H 1 4 6 ' ) I " J 8 K G I " 2 ' ( 1 - ' + ; X - 1 " ( ) " 2 ( L ) + . " M " 2 ) 0 > ? I " 9 9 B & \* ' + > ( 8 " : 4 ) 5 ' - ; ; I " A J I " 2 - . 4 + 1 " J L - 5 0 ) 4 Q - " < " , 4 8 ? 0 ) - " C - 8 + ; 0 ) 4 + . " ( ) : H A & C + U - 1 ) " W ( @ - 8 I " 2 0 1 - ) @ " B ; ( 4 > 8 " J . 6 4 . - - 1 " ( ) " 9 4 U - 1 ) @ " : 0 ) 0 ( ; " 2 0 1 - ) @ & J X " 9 4 ) ; - ) + . I " 2 Y A # C 4 8 D " : ( . ( 6 - > - . ) ( ) " H ( ; F + 0 1 " H - ( ) ) @ & H - Q - 1 ; @ " W 4 ; ; I " H ( ; F + 0 1 " H - ( ) ) @ &

2 ( - 3 4 + 9 ) & : " 4 ; + \$ , 3 \* \$ % & < # = 4 + > \$ - " 4 # . "

E - F F 1 - @ " B G " H 1 4 6 ' ) I " J 8 K G " 4 8 " ( " 8 ' ( 1 - ' + ; X - 1 " ( ) " 2 ( L ) + . " M " 2 ) 0 > ? " 9 9 B " 4 . " ) ' - " B + . 8 ) 1 0 5 ) 4 + . " 9 ( 3 " P 1 + 0 ? 6 "" W - " ( X Q 4 8 - 8 " ) ' - " 5 + . 8 ) 1 0 5 ) 4 + . " 4 . X 0 8 ) 1 @ " + . " 5 + . 8 ) 1 0 5 ) 4 + . " 5 + . ) 1 ( 5 ) 8 Z " ? 1 + T - 5 ) " X 4 8 ? 0 ) - 8 Z " 5 ; ( 4 > 8 " ( . X " ; 4 ) 4 6 ( ) 4 + . Z " ( . X " ( ; ) - 1 . ( ) 4 Q - " X 4 8 ? 0 ) - " + ? ) 4 + . 8 6 " E - F F " ' ( 8 " ? 1 - ? ( 1 - X " F 1 + . ) - . X " 5 + . ) 1 ( 5 ) " X + 5 0 > - . ) 8 " F + 1 " ? 0 U ; 4 5 " ( . X " ? 1 4 Q ( ) - " ? 1 + T - 5 ) 8 I " ( . X " ' ( 8 " . - 6 + ) 4 ( ) - X " ( . X " ( X Q 4 8 - X " + 3 . - 1 8 I " 5 + . ) 1 ( 5 ) + 1 8 I " 8 0 U 5 + . ) 1 ( 5 ) + 1 8 I " ( . X " X - 8 4 6 . " ? 1 + F - 8 8 4 + . ( ; 8 " + . " ) ' - " ( ; ; + 5 ( ) 4 + . " + F " 1 4 8 D " 4 . " 5 + . 8 ) 1 0 5 ) 4 + . " 5 + . ) 1 ( 5 ) 8 6 " W - " 4 8 " ( 5 ) 4 Q - ; @ " ; 4 5 - . 8 - X " 4 . " A - . . 8 @ ; Q ( . 4 ( I " : ( 1 @ ; ( . X I " ( . X " B ( ; 4 F + 1 . 4 ( 6 " " E - F F 1 - @ " ' + ; X 8 " ( " H G = 6 " F 1 + > " [ 1 ( . D ; 4 . " M " : ( 1 8 ' ( ; ; B + ; ; - 6 - " ( . X " 1 - 5 - 4 Q - X " ' 4 8 " E G , 6 " F 1 + > \* ' + > ( 8 " E - F F - 1 8 + . " 2 5 ' + + ; + F " 9 ( 3 6 "

&

&

!"

! " # \$ % & ' ( ) \* + , & - . / 0 1 / 2 & 3 / 0 & # . / % + ) ( 4 + 1 . / & 5 1 % 6 & 7 3 / 3 2 \* 8 \* / + & # . / 9 \* ) \* / 4 \* & : 3 / ( 3 ) , & ; < & > < > ; & ? @ \* A ( 3 ) , & B = & < > ; & ? & - . / 1 + 3 ' C ) 1 / 2 % = & @ D &

? 3\$-14@4? 30#A4(+5B"-\*3;0\$+<&C4)-&#&-30& ' \$"%D&\$/\$#0%&@")\*( )"4#&4#&5( , , '8& E3\$"#&F")G& ' \$#\$;0>0#-&

! "#\$%& ' \$( ) \* + , - &

<#& <#-+46(\*-"4#&

\* '-5+.8)105)4+. "4.X08)1@X-?- .X8"+. )" '-6;+U(;80??;@5 '(4. )+"?1+Q4X-"-K04?>- . )" (.X" >()-14(;8"F+1")4>- ;@5+>?;-)4+. "F"?1+T-5)8G"\* ' -"B \ Y7 , ]!^"? (.X->45"61-() ;@X4810?) -X)" '48" 80??;@5 '(4. "U@5(084.6"8'0)X+3 .8IF(U145())4+. "X4810?)4+. 8I"( .X"X-;4Q-1@U(5D;+68G"\* ' -8-"80??;@5 '(4. "4880-8" (Q-";-X)"+"?1+T-5)"X-;(@8"( .X"4.51-(8-X">()-14(;5+8)8G"20??;@5 '(4. "X4810?)4+. 8"(1-";4D-;@)"+"5+. )4.0-"F+1)" '-F+1-8--(U;-"FO)01-G"\* '48"? (. ;+F"- .64. --18I"4.801(.5-"-L?-1)8I"( " 5+. )1(5)+II"( .X"( . )+1. -@"34;;"X485088"8)1()-64-8)"+">4)46()-"80??;@5 '(4. "4880-8)"+"D--?"?1+T-5)8" +. )"4>-"(.X"+. "UOX6-)G"\* ' -"?(. ;34;;(;8+"X485088"5+. )1(5)"5;(08-8)"+">4)46()-"80??;@5 '(4. "148DI" 4.5;OX4.6">()-14(;"-85(;()4+. I"F+15-">(T-01-I"80U8)4)0)4+. "F">()-14(;8I". +)45-I"( .X")-1>4. ()4+. G"

<<#& :\$\*G;+4(#6!\$\*-)&4=&5( , , '8&E3\$"#&I4%\$-"&"-8&

7)"48("3 -;;]D.+3 .F(5)"'() )' -"80??;@5 '(4. "48"Q+;( )4;- "146' )". +3"( .X"'(8"U-- .84.5-)" '-B \ Y7 , ] !^"6;+U(;"? (.X->45G""\* '48"Q+;( )4;4)@"' (8"X41-5);@1-80;-)X"4. )"3+"5' (;;- .64.6"4880-8\_"!a6-)4.6" >()-14(;8"+. "("4>- ;@U(848Z"( .X"%a"?1454.6"+F">()-14(;8G"" , 0-)"+" )' -8-)"3+"5' (;;- .6-8I"( .X" .0>-1+08"+)' -1"1-;()-X"-5+. +>45"F+15-8I"("14??;-]

%"  
"

! "#\$%&' ( ) \* + , - . / 0 1 / 2 & 3 / 0 & # . / % + ) ( 4 + 1 . / & 5 1 % 6 & 7 3 / 3 2 \* 8 \* / + & # . / 9 \* ) \* / 4 \* & : 3 / ( 3 ) , & ; < - > < > ; & ? @ \* A ( 3 ) , & B = > < > ; & ? @ - . / + 3 ' C ) 1 / 2 % = @ D &

\$"  
"

! " # \$ % & ' ( ) \* + , - . / 0 1 2 3 4 5 6 7 8 9 : ; < = > ? @ A B C D E F G H I J K L M N O P Q R S T U V W X Y Z [ \ ] ^ \_ ` { | } ~

C"  
"

! " # \$ % & ' ( ) \* + , - . / 0 1 2 3 4 5 6 7 8 9 : ; < = > ? @ A B C D E F G H I J K L M N O P Q R S T U V W X Y Z [ \ ] ^ \_ ` { | } ~



. ()01(;"-Q-. )8I"U-5(08-" )' -"? (1)4-8"5( . "X-F4. -"148D8"(8)"' -@ "8+"?;- (8-g'('"'="5+. )1(5)"> (@ "4X- . )4F@" (" Q(14-)@"+F"> ( . ]> (X-"-Q-. )8I")++"^-G6G"14+)8"+1"0. 080(;;@ "8;+3 "80??;@ "5 ' (4. 8aG"" : +8)"5+. .8)105)4+. " 5+. )1(5)8"4X-. )4F@" ("5+>U4. ()4+. "+F"8?-54F45"> ( . ]> (X-"( . X". ()01(;"-Q-. )8"F+1"3 '45 ' "1-;4-F"48" (FF+1X-XG""P- . -1(;;@I"X-?- . X4. 6"+. )" -"T0148X45)4+. I)"' -"+. -"8--D4. 6"1-;4-F"0. X-1)"' -"F+15-" > (T-01-"5;(08-">08)"(;8+"8 ' +3 " . +F(0;)+F"4)8"+3 . I)"' ( )"' -"-Q-. )"4> ?(5)-X)"' -"(U4;4)@"+"? -1F+1>I" ( . X"O. F+1-8--(U4;4)@G"

7. "5+. .8)105)4+. "5+. )1(5)8"34)' "F+15-"> (T-01-"5;(08-8I"80??;@ "5 ' (4. "4880-8"(1-)"@?45(;;@ "(XX1-88-X" (8"("F+15-"> (T-01-];4D-"-Q-. )G"" [+1"-L(> ?;-I)"' -"=7="=%0!] %0!R"P- . -1(;;"B+. X4)4+. .8"8-5)4+. "N" (FF+1X8" ( . "-L)- . 84+. "+F")4> -"F+1"Q(14+08"=5)8"+F" P+Xm;(U+1"X48?0)-8I"F41-I"0. (Q+4X(U;- " 5(80(;)4-8I"(XQ-18-"3 -( )' -1"5+. X4)4+. 8I" ( . XI"@-8I" f0. 080(;;"X-;(@ "4. "X-;4Q-14-8Gg""HO)"' -"5+. )1(5)" X+-8" . +)"(XX1-88" f?145-Zg"4. 8)-(XI"4)"(XX1-88-8" fX-;(@g"+ . ;@G""

S"  
"

! " # \$ % & ' ( ) \* + , - . / 0 1 / 2 & 3 / 0 & # . / % + ) ( 4 + 1 . / & 5 1 % 6 & 7 3 / 3 2 \* 8 \* / + & # . / 9 \* ) \* / 4 \* & : 3 / ( 3 ) , & ; < = > < > ; & ? @ \* A ( 3 ) , & B = < > ; & ? @ - . / 1 + 3 ' C ) 1 / 2 % = & @ D &

R"  
"

N"  
"

! " # \$ % & ' ( ) \* + , - . / 0 1 2 3 4 5 6 7 8 9 : ; < = > ? @ A B C D E F G H I J K L M N O P Q R S T U V W X Y Z [ \ ] ^ \_ ` { | } ~ ! " # \$ % & ' ( ) \* + , - . / 0 1 2 3 4 5 6 7 8 9 : ; < = > ? @ A B C D E F G H I J K L M N O P Q R S T U V W X Y Z [ \ ] ^ \_ ` { | } ~

?1-Q- .)8)"' -"?1+501->-. .)" +F"6++X8"+1"51-()-8"(">(1D-X"4.51-(8-"4. )" ' -"?145-8"5+0;X"U-"("U(848"F+1"  
1-;4-FG""2+>-"5+01)8" ' (Q-"-L)- .X-X)"' 48"1-(8+.4.6")+?"-1F+1>( .5-"4. "5+.8)105)4+. "5+. )1(5)8"  
`3 '45 '(1-")@?45(;;@". +)"5+Q-1-X"U@)"' -"hGBGBGa"(";;"0.X-1)"' -"8(>-"1-(8+.4.6"(8"5+>>-154(;"

^"  
"

! " # \$ % & ' ( ) \* + , - . / 0 1 2 3 4 5 6 7 8 9 : ; < = > ? @ A B C D E F G H I J K L M N O P Q R S T U V W X Y Z [ \ ] ^ \_ ` { | } ~

!0"  
"

!"#



!"  
"

!"#

